

The following points comprise a non-exhaustive list of factors that may affect access to or the use of a pipeline owned or operated by the Service Provider.

## **Technical and physical characteristics that may affect access or the price**

There are many technical and physical characteristics that affect access to or use of the pipeline; some may affect the price of pipeline services on a pipeline.

The User Access Guide outlines the Access Request Process and how technical investigations are carried out if required. This process is referred to as 'Further Investigations' and are undertaken if a technical study is required be carried out prior to an access offer being made.

While in many cases a technical study may not be necessary, the full extent to which the technical and physical factors that may affect access and price will not be known until the completion of the engineering study. Please refer to the User Access Guide for further information.

## **Policies that may affect access or price**

### **Queuing requirements**

Where there is insufficient capacity to meet an access request a queue will form. Upon being informed by the Service Provider that it is unable to meet an Access Request, the shipper may elect to form part of a pre-existing queue, or to establish a new queue if there is no pre-existing queue.

Where a shipper elects to take a position in a queue, the Service Provider will inform the shipper of its position in the queue.

Priority in the queue will be given to shippers in accordance to the date on which a bona fide access request is submitted to the Service Provider. However, the Service Provider may deal with shippers with access requests in the same queue out of order and agree an access request with any shipper whose access request is lower in priority in the queue than another access request if the Service Provider believes that doing so would promote efficient investment in, and efficient operation and use of the pipeline.

The queuing policy in no way prohibits the service provider from marketing capacity and pipeline services on the pipeline.

### **Receipt or delivery point change policy**

The Service Provider offers gas delivery services from a specific receipt point to a specific delivery point on each pipeline, except where a service offering from the Service Provider to a shipper provides otherwise.

Where the shipper requires a service that provides rights to change a receipt or delivery point on a pipeline and that right is not part of the standard terms and conditions applying to services on that pipeline, this right will need to be negotiated with the Service Provider.

A change to a shipper's receipt or delivery point will require the Service Provider to undertake an assessment of the impact of the change on its operations, including the technical feasibility of the receipt or delivery point to accept additional gas deliveries. Additional costs may apply for this service.

### **Metering and measurement policy**

The Service Provider will meter and measure all gas deliveries on its pipelines acting as a reasonable and prudent service provider. Where circumstances require specific metering or gas measurement requirements to be met, such as the express requirements of the shipper or due to the technical

nature of an inlet or outlet point, these will be set out in the gas transportation agreement entered into between the shipper and the Service Provider. Additional costs may apply for this service.

### **Other**

- Service provider's credit assessment of the prospective shipper
- Another other consideration that Service Provider acting as a reasonable a prudent person impacts access to and the price of pipeline services.